



To make your first Appeal, you must submit a **written request** to your Medicare Part D plan.

Your **first Appeal** is called a **Redetermination**.

You will have **60 days** from the date on the written notice of the **Coverage Determination** or **Exception decision** to submit a request for **Redetermination**.

What do I include in my Appeal?

You should include your name, address, Member ID number, the reasons for appealing, and any evidence you wish to attach. This **must include a statement from your doctor that that your drug is medically necessary**.

What happens next?

Redeterminations must be decided and implemented within 7 days after your Medicare Part D plan receives the request for Redetermination.

What if I can't wait 7 days?

You can request an **Expedited Redetermination**.

If your doctor believes that waiting 7 days might seriously jeopardize your health, life, or ability to regain maximum function, your doctor should include in their statement that the Decision must be Expedited.

Your Medicare Part D plan will decide if you qualify for an Expedited Redetermination depending on the seriousness of your health condition.

NOTE: Your Medicare Part D plan **MUST** grant a request for an **Expedited Redetermination** if **your doctor states that waiting 7 days for a decision might seriously jeopardize your health, life, or ability to regain maximum function**.

If your Medicare Part D plan grants the request for an **Expedited Redetermination**, it must contact you **within 72 hours** to notify you of its **Redetermination decision**.

What if the Redetermination decision is unfavorable?

If the **Redetermination decision is unfavorable**, you have the **RIGHT** to request the **next level of Appeal**.

For questions or advice,
contact the Medicare Part D Appeals Unit of
Legal Services for Maine Elders at
1-877-774-7772

NOTE: Your Medicare Part D plan's written **Redetermination decision** will explain how to request the **next level of Appeal**, which is called **Reconsideration**.

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